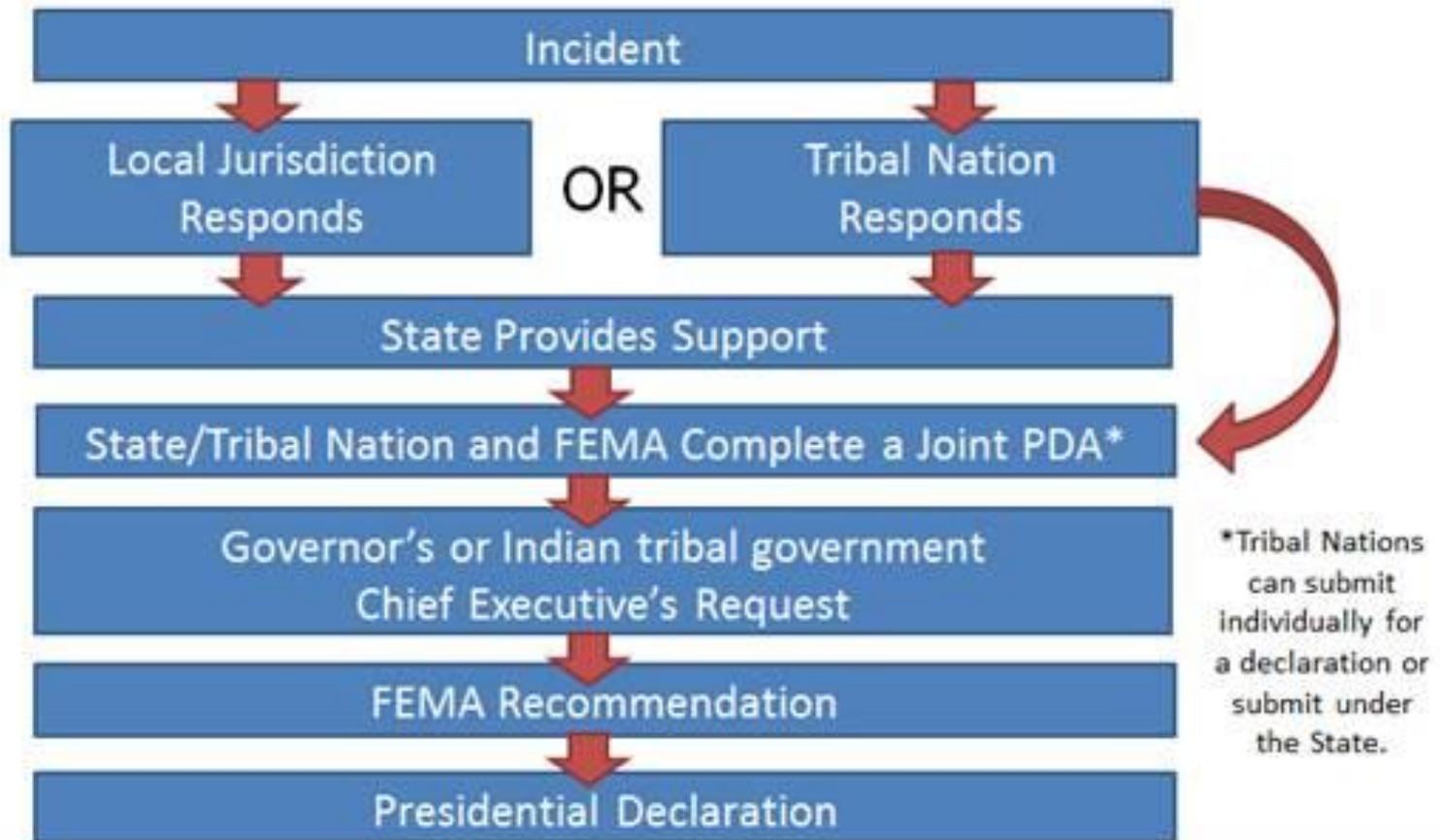

Introduction to Sequence of Delivery



FEMA

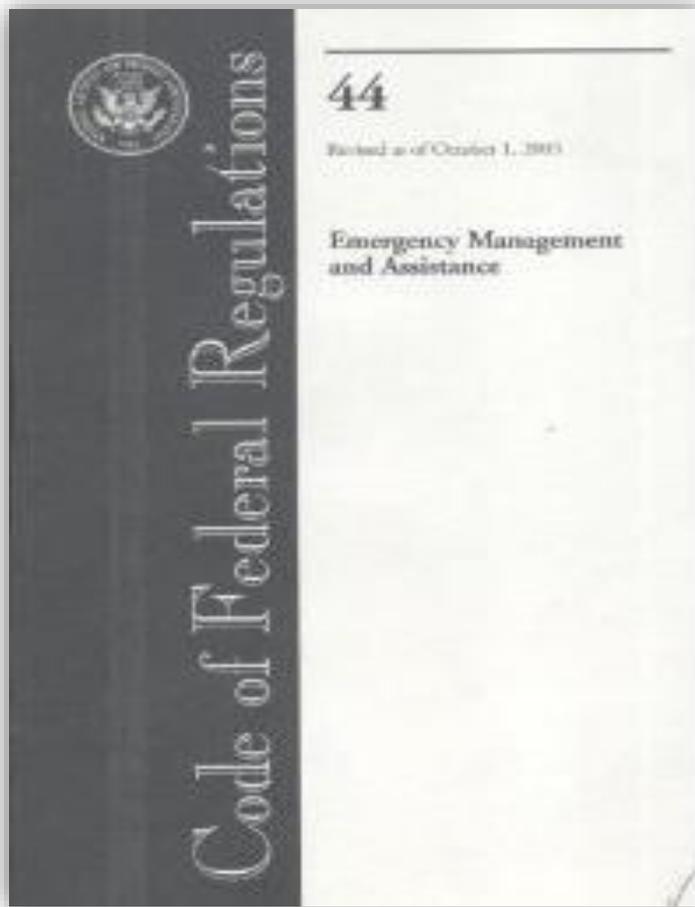
Visual 2.0

Overview of the Declaration Process



FEMA

44 CFR



Subpart D

Subpart F



FEMA

Registration Intake



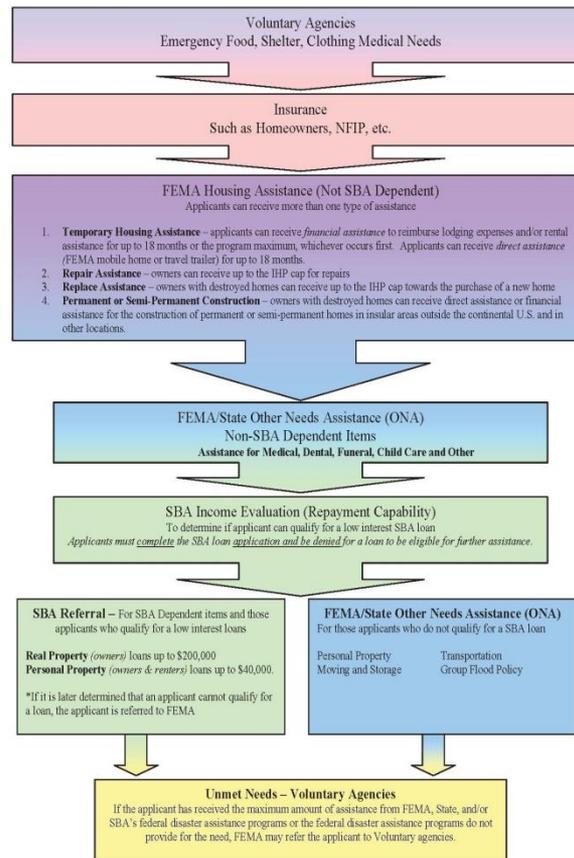
- Phone
 - 800-621-FEMA (3362)
 - 800-462-7585 TDD
- Online
 - www.disasterassistance.gov
- FEMA App
 - Mobile application



FEMA

Sequence of Delivery

Individual Assistance Sequence of Delivery



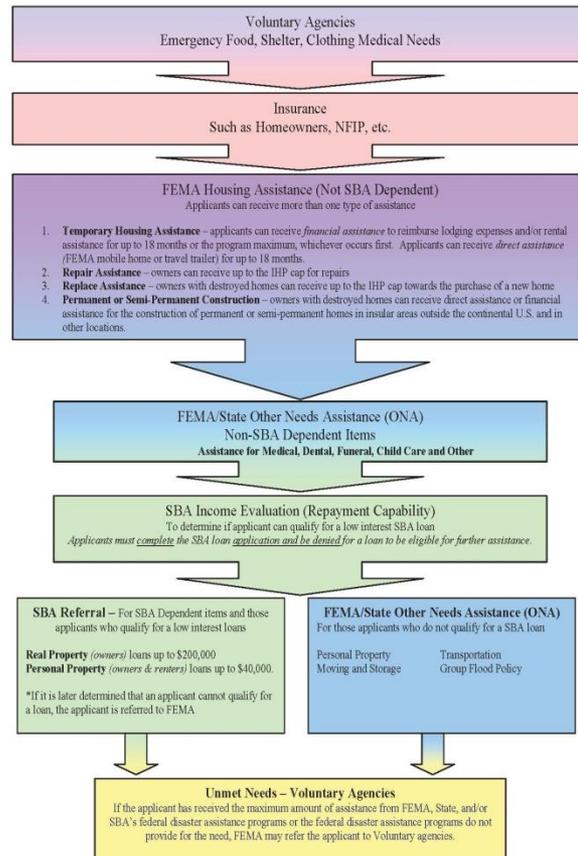
NOTE: Eligibility is based on a FEMA inspection conducted on the damaged property. Max amount of Individuals and Households Assistance (IHP) is adjusted annually according to the CPI index.



FEMA

Voluntary Organizations

Individual Assistance Sequence of Delivery



NOTE: Eligibility is based on a FEMA inspection conducted on the damaged property. Max amount of Individuals and Households Assistance (IHP) is adjusted annually according to the CPI index.

- Sheltering
- Feeding
- Clothing
- Case management
- Child care
- Clean-up
- Debris removal
- Donations management

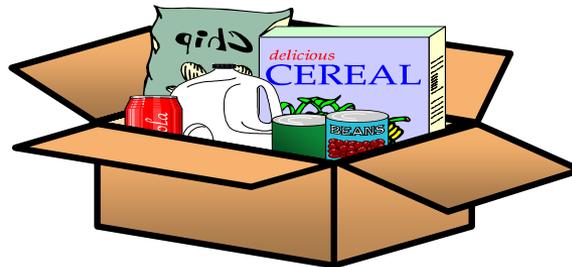


FEMA

**Emergency
Phase**

**Relief
Phase**

Local Government and Voluntary Agencies (Food, Shelter, Clothing, Medical)



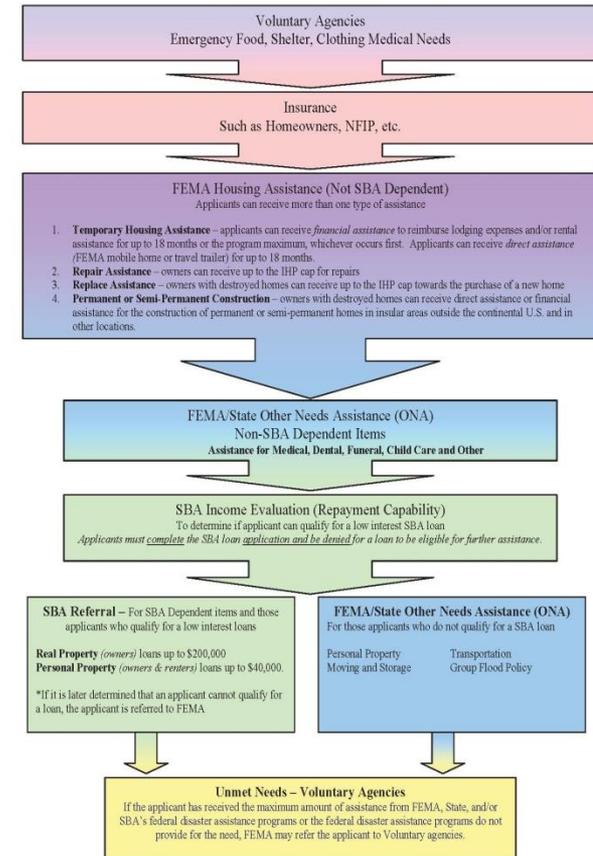
FEMA



Insurance

- Homeowners (real/personal property)
- Renters (personal property)
- Condominium
- Mobile home
- Flood
- Earthquake, sewer back-ups, and other riders

Individual Assistance Sequence of Delivery



NOTE: Eligibility is based on a FEMA inspection conducted on the damaged property. Max amount of Individuals and Households Assistance (IHP) is adjusted annually according to the CPI index.



FEMA

THE STAFFORD ACT DEFINES THE MONEY LIMIT AND TIME LIMIT OF FEMA'S PROGRAMS

APPLICATION PERIOD

60 DAYS FROM DECLARATION DATE

INDIVIDUAL ASSISTANCE (IA) DECLARATION DATE

FOR ALL IA PROGRAMS THE MAXIMUM AMOUNT OF GRANT FUNDS ALLOWED FOR FISCAL YEAR 2017 IS UP TO \$33,300 – Adjusted annually by Consumer Price Index



FEMA'S PROGRAMS FOR INDIVIDUALS AND HOUSEHOLDS HAVE A DURATION OF **18 MONTHS** FROM THE DATE OF THE DISASTER DECLARATION!



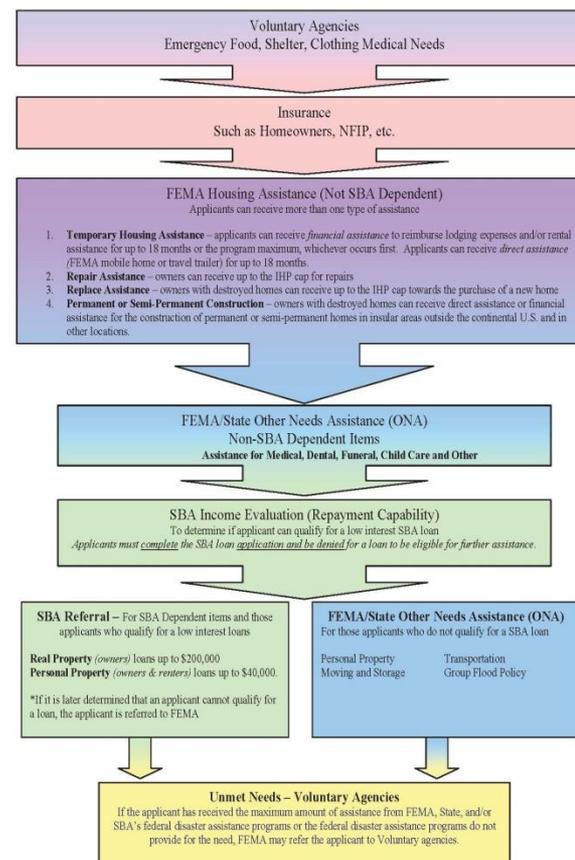
FEMA

Housing Assistance

- Not income-dependent.
- Inspection occurs if home was damaged by a disaster or incident.

NOTE: Eligibility is based on a FEMA inspection conducted on the damaged property. Max amount of Individuals and Households Assistance (IHP) is adjusted annually according to the CPI index. The maximum amount for FY17 is \$33,300.

Individual Assistance Sequence of Delivery



NOTE: Eligibility is based on a FEMA inspection conducted on the damaged property. Max amount of Individuals and Households Assistance (IHP) is adjusted annually according to the CPI index.



FEMA

Individuals and Households Program (IHP)

Two provisions of IHP:

**Housing
Assistance
(HA)**

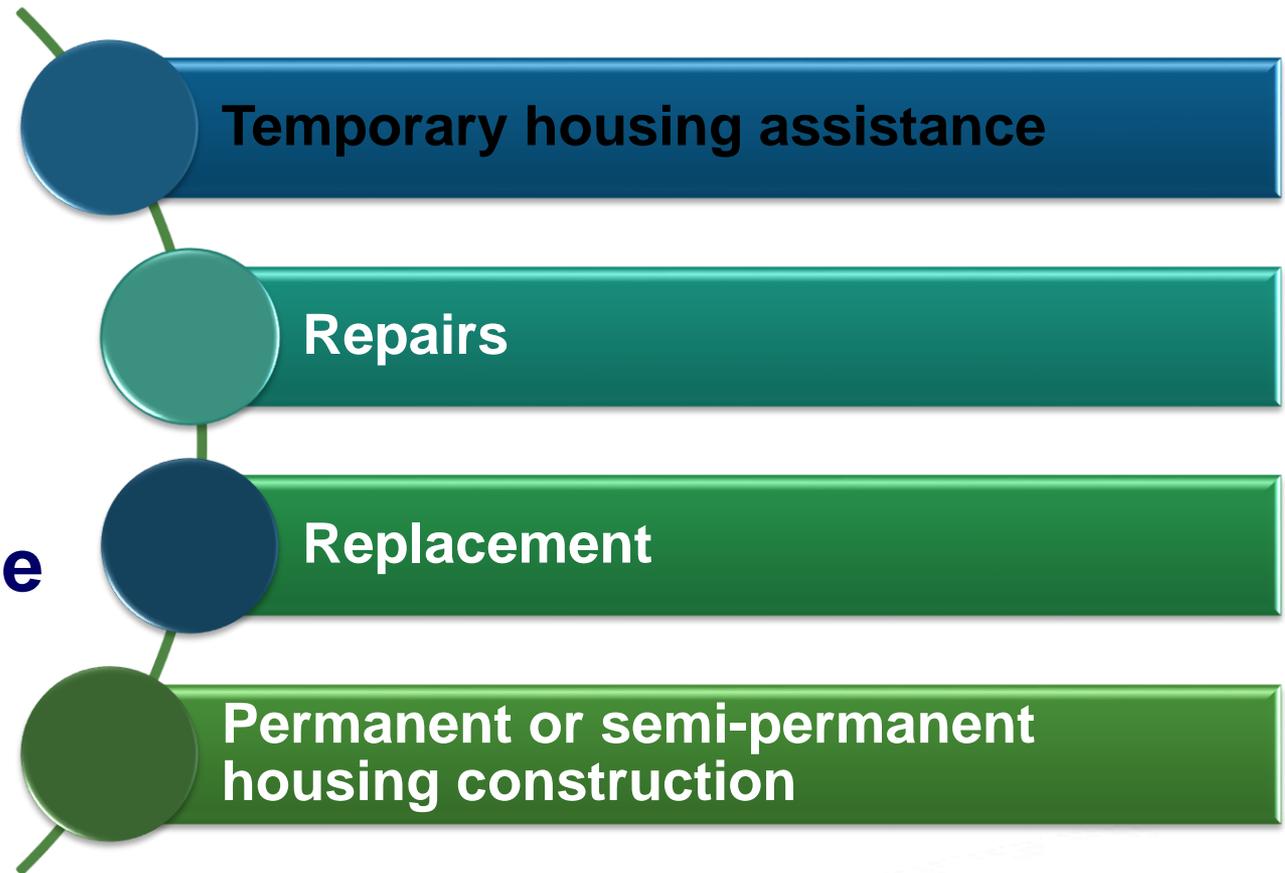
**Other Needs
Assistance
(ONA)**



FEMA

IHP Housing Assistance

Four Forms of Housing Assistance



FEMA

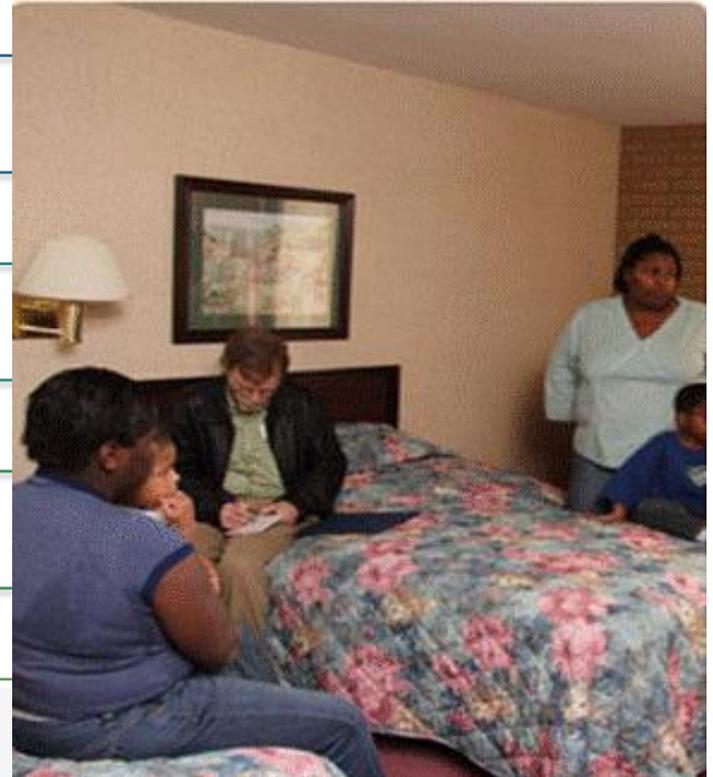
IHP Temporary Housing Assistance

Rental Assistance

Transitional Shelter Assistance (when activated)

Lodging Expense Reimbursement (LER)

Direct Housing (MHU)



FEMA

Rental Assistance

Provide funds for housing while primary residence is being repaired or replaced

Calculated as part of the IHP maximum award amount

Provide in 1- to 3-month increments for up to 18 months

Applicants requiring ongoing Rental Assistance must continue to meet program requirements to remain eligible



Transitional Shelter Assistance

Direct pay
to
hotel/motel.

TSA is
awarded
based on
FEMA/State
priorities.

TSA is not
deducted
from the
overall IHP
max.



FEMA

Lodging Expense Reimbursement

Reimbursement for hotel/motel or other short-term lodging expenses.

LER is awarded for 30 days or less and begins at the onset of the disaster.

LER assistance is Financial Assistance and is subtracted from the overall IHP max.



FEMA

Direct Housing

Provided if other housing resources are not available.

FEMA provides a Manufactured Housing Unit (MHU) directly to the applicant.

Assistance is not deducted from the IHP maximum amount.

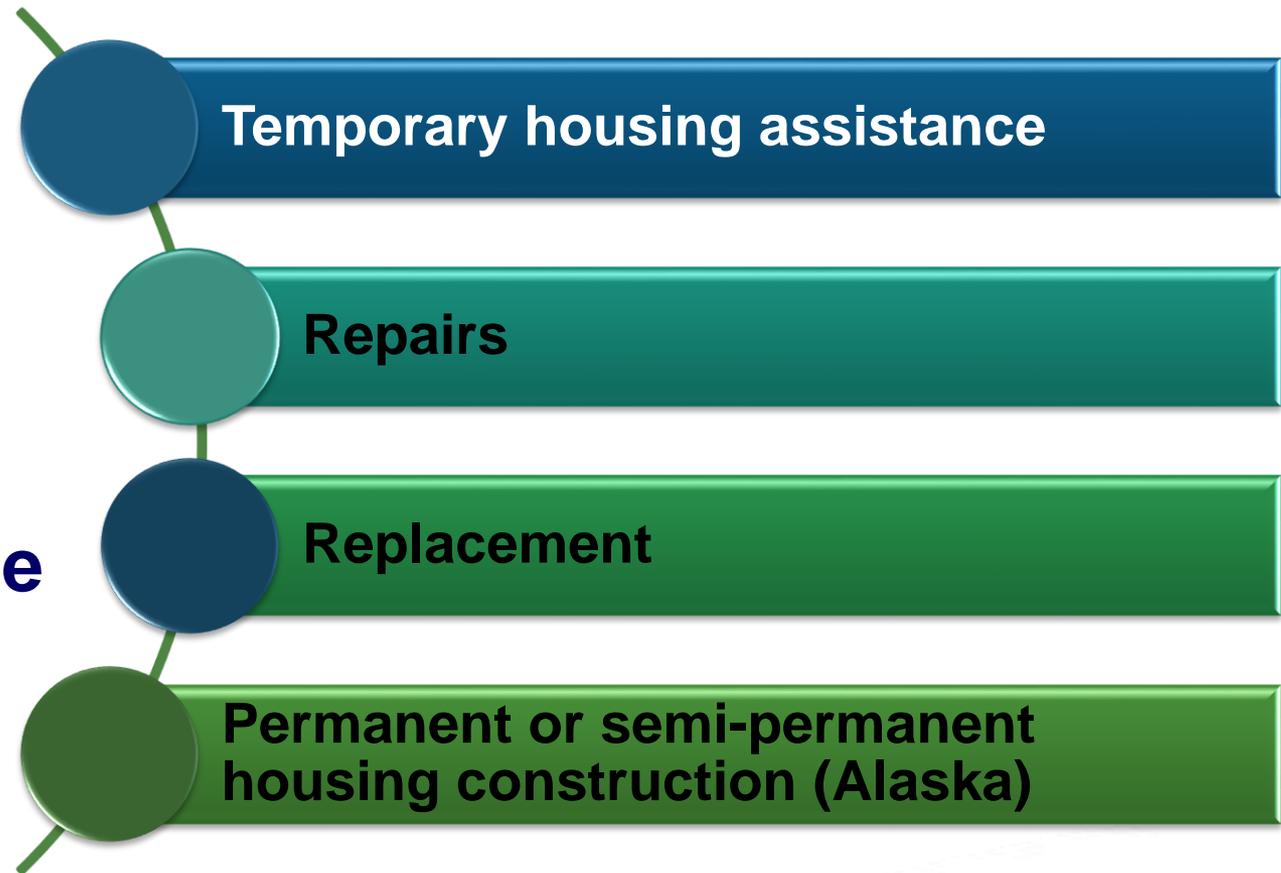
According to the Stafford Act and FEMA regulations, HA can be provided for up to 18 months from the date of declaration.



FEMA

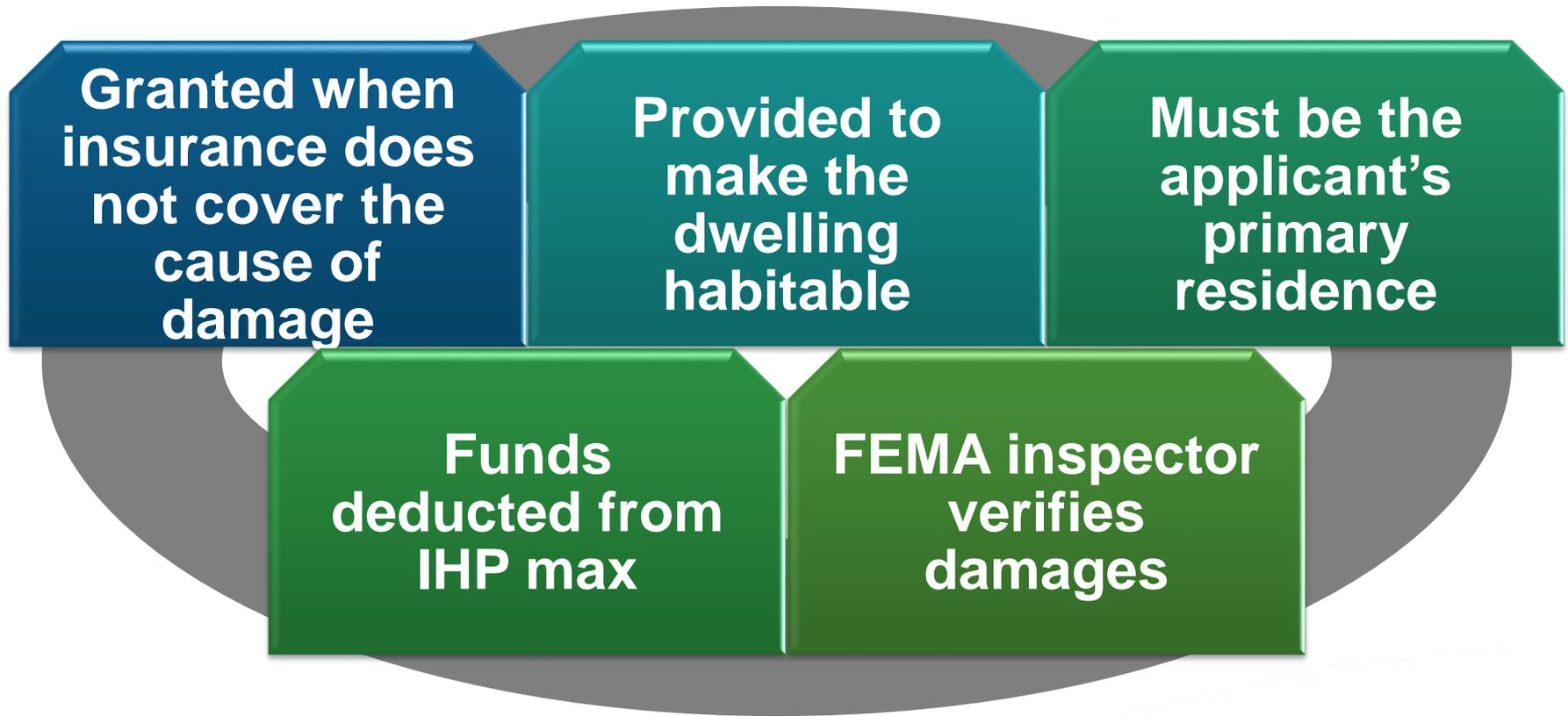
IHP Housing Assistance

Four Forms of Housing Assistance



FEMA

IHP Housing Assistance – Repairs



FEMA

IHP Housing Assistance – Replacement

Primary residence
is destroyed
beyond repairs

Damage is not
covered by
insurance

FEMA inspector or
local
condemnation
verifies home is
beyond repair

Funds deducted
from IHP max



FEMA

IHP Housing Assistance – Permanent or Semi-Permanent

Rarely implemented (Alaska)

Funds permanent or semi-permanent construction of homes

Used in insular areas outside the continental United States and in remote locations



FEMA

Other Needs Assistance (ONA)

Non-SBA Dependent

Medical

Dental

Funeral

Child Care

Other

S
B
A

SBA Dependent

Personal property

Transportation

Moving and storage



FEMA

MEDICAL, DENTAL AND FUNERAL EXPENSES!

PRESCRIPTIONS



MEDICAL TRANSPORTATION

Dentures



Medicine



GLASSES



FEMA

Other ONA



**ANOTHER EXAMPLE OF ESSENTIAL TOOLS IS:
A COMPUTER FOR YOUR CHILD IF IT IS NECESSARY FOR YOUR
CHILD'S CLASSWORK.**

NOTE: STATE COST SHARE – OTHER ONA IS DISASTER DEPENDENT.

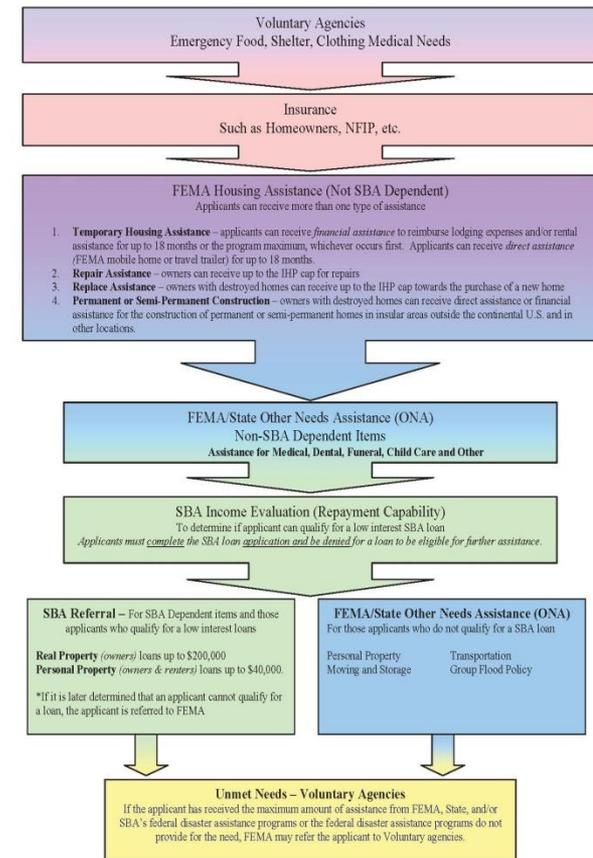


FEMA

Small Business Administration

- Provides low-interest loans for homeowners, renters, and businesses.
- Types of disaster loans.
 - Home and personal property
 - Business physical loss
 - Economic injury

Individual Assistance Sequence of Delivery



NOTE: Eligibility is based on a FEMA inspection conducted on the damaged property. Max amount of Individuals and Households Assistance (IHP) is adjusted annually according to the CPI index.



FEMA

Other Needs Assistance (ONA)

Non-SBA Dependent

Medical

Dental

Funeral

Child Care

Other

S
B
A

SBA Dependent

Personal
property

Transportation

Moving and
storage



FEMA

SBA Process

- If an applicant receives an SBA packet, SBA may:

Deny the loan

Give a loan to cover a partial amount of damages

Give the applicant a loan to cover the full amount of damages

If the applicant is denied or only receives funds for a partial amount of the damage, refer the applicant to ONA for processing

ONA funds may be awarded



FEMA

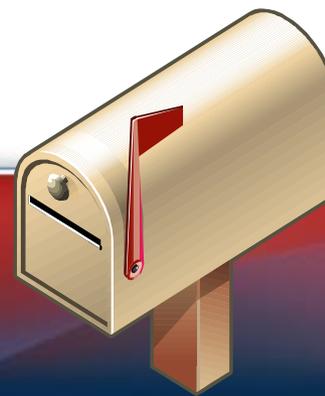
SBA Loan Application

Not just for Business

U.S. Small Business Administration (SBA) Disaster Loans

Homeowners	Renters/Owners	Business
UP to \$200,000.00	UP to \$40,000.00 Personal Property	UP to \$2,000,000.00

(Applicants must complete the SBA loan application process and be turned down in order to receive assistance from ONA for personal property, vehicle or moving and storage assistance)



When Applicants receive the SBA application they may feel like this

Help is available at

A Disaster Recovery Center

By calling the 1-800-621-FEMA (3362)

Or

A Long Term Recovery Group

Disaster Case Manager



FEMA

If an applicant does not fill out the forms...



FEMA

Other Needs Assistance (ONA)

Non-SBA-Dependent

Medical

Dental

Funeral

Child Care

Other

S
B
A

SBA-Dependent

Personal property

Transportation

Moving and
storage



FEMA

IHP Flood Insurance Requirements

- **Requirements apply when:**
 - **Dwelling is located in Special Flood Hazard Area with cause of damage as flood AND**
 - **IHP awards assistance for real or personal property (HA or ONA).**
- **ONA Flood Insurance Assistance**
 - **ONA funds will pay for Group Flood Insurance Policies (GFIPs) when an applicant has received an award for personal property.**



Other Organizations that Provide Assistance

U.S. Army Corps of Engineers (USACE)

Internal Revenue Service (IRS)

United States Department of Agriculture (USDA)

Social Security Administration (SSA)

Department of Housing & Urban Development (HUD)

Department of Veterans Affairs (VA)

AmeriCorps

Corporation for National and Community Service (CNCS)



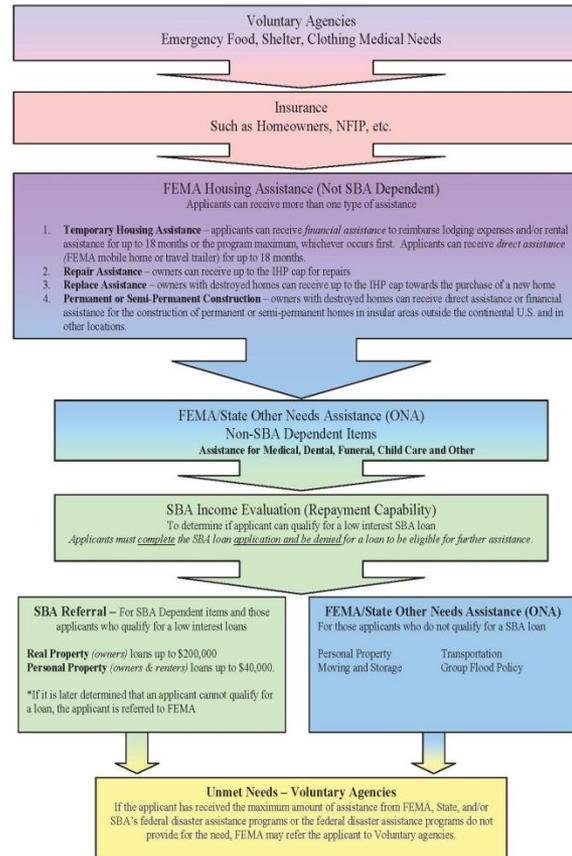
US Army Corps of Engineers®



FEMA

Sequence of Delivery

Individual Assistance Sequence of Delivery



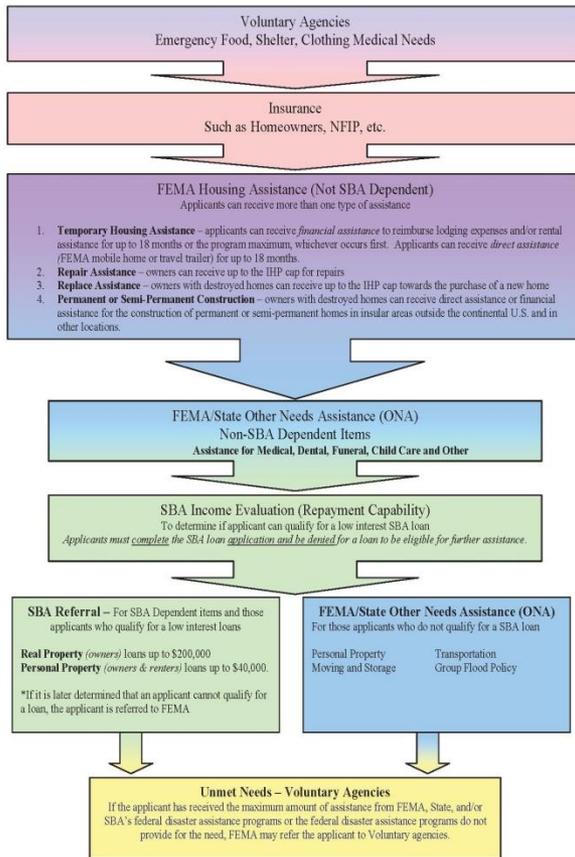
NOTE: Eligibility is based on a FEMA inspection conducted on the damaged property. Max amount of Individuals and Households Assistance (IHP) is adjusted annually according to the CPI index.



FEMA

Unmet Needs

Individual Assistance Sequence of Delivery



NOTE: Eligibility is based on a FEMA inspection conducted on the damaged property. Max amount of Individuals and Households Assistance (IHP) is adjusted annually according to the CPI index.

If the applicant has received the maximum amount of assistance from FEMA, the State, and/or SBA's Federal Disaster Assistance Programs, or the Federal Disaster Assistance Programs do not provide for the need, FEMA may refer the applicant to Voluntary Agencies.



FEMA

The Recovery Process

**Voluntary Agency
Emergency Assistance**

Insurance

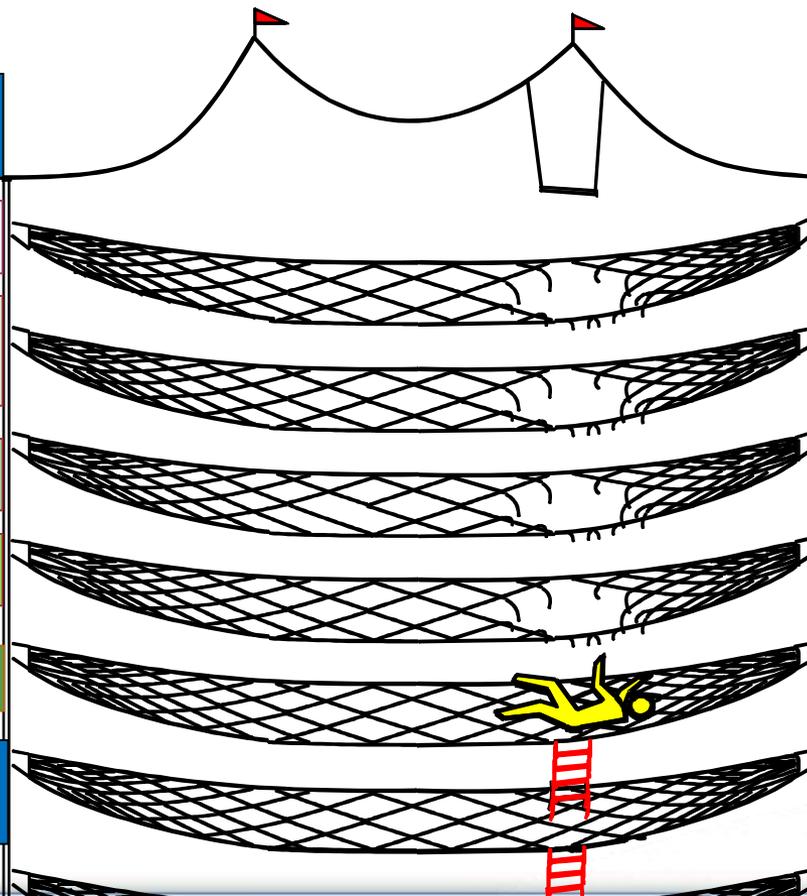
**Individual Household Program/
Housing Assistance (IHP/HA)**

Small Business Admin. (SBA)

Other Needs Assistance (ONA)

Other Federal Programs

**Voluntary Agency Long
Term Recovery**



**Long Term Recovery
Group**



FEMA

UNMET Needs – Voluntary Agencies

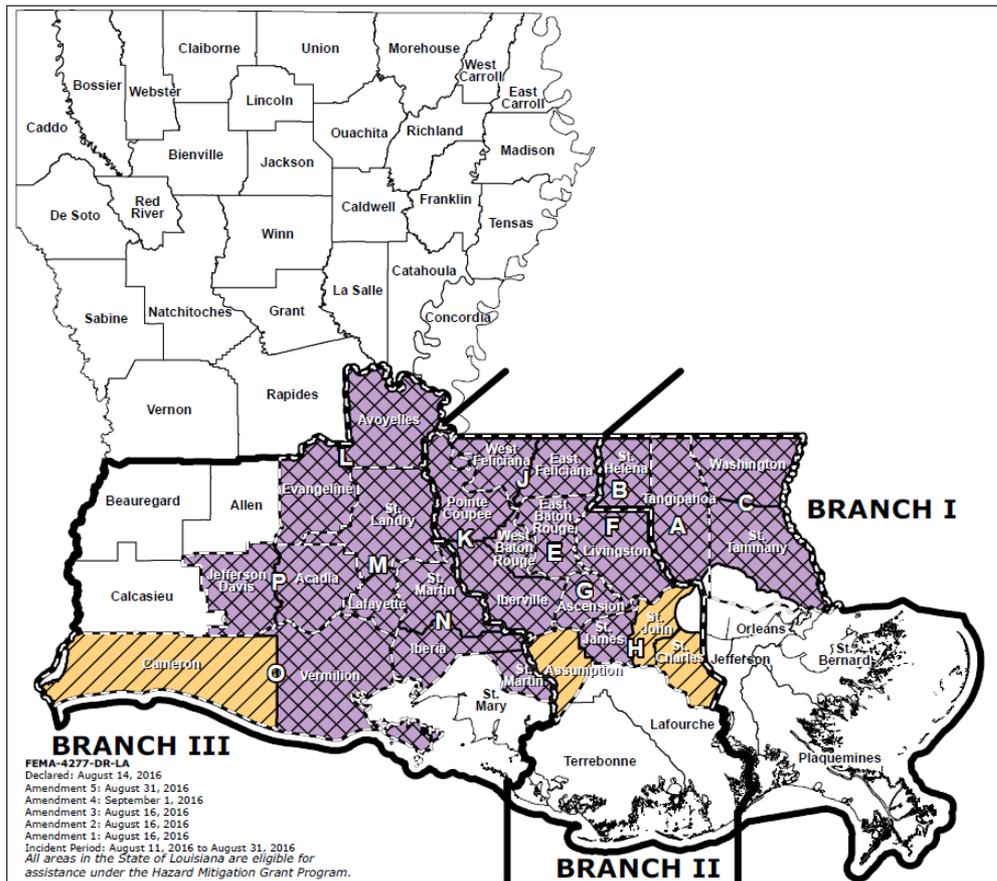
If the applicant has received the maximum amount of assistance from FEMA, State, and/or SBA's federal disaster assistance programs or the federal disaster assistance programs do not provide for the need.



FEMA

Louisiana Severe Storms and Flooding (DR-4277)

FEMA-4277-DR-LA - Severe Storms and Flooding
Designated Parishes



Data Layer / Map Description:
This product illustrates an overview of the parishes affected by the severe storms and flooding occurring in the State of Louisiana and included in the presidential declaration.

Data Sources: Esri, FEMA, LA DOTD
Datum: WGS 1984
Projection: Mercator
Data Updated: 02 September 2016, 1400 CDT

0 25 50 Miles



FEMA

Snapshot of Louisiana Disaster

	Daily	Total
• Registrations Total	45	151,032
• HA Payments Disbursed	150	117,898
• HA \$ Amount Disbursed	\$583,407	\$569,163,890
• ONA Payments Disbursed	51	44,746
• ONA \$ Amount Disbursed	\$119,302	\$147,417,339

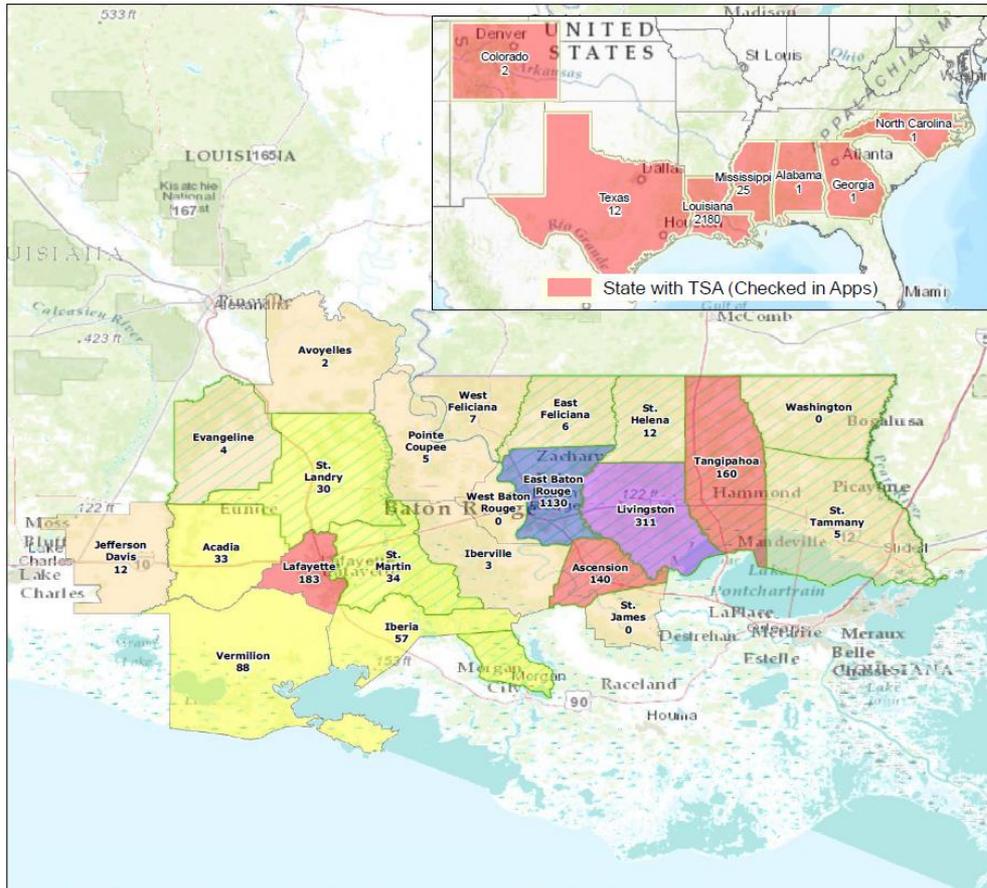
• IHP Max Awards	2,774	\$91,549,016
• Rental Assistance	47,878 owners	18,014 renters
• TSA (Hotels)		2,239 Families
• Access/Functional Needs		5,059 Families
• MHU placement: 4,500 to 5,000 anticipated		
• Disaster Unemployment Assistance: 1,271 approved, \$1,205,840		
• Data as of 11/2/2016 (Louisiana Severe Storms and Flooding, DR-4277-LA, Declared August 14, 2016)		



FEMA

TSA Hotel Occupancy

FEMA-4277-DR-LA - Severe Storms and Flooding
TSA Hotels Occupancy



Data Layer / Map Description:
This product illustrates the amount of total current household occupancy in TSA approved hotels.

As of: September 3, 2016

Currently Checked In

- 0 - 12
- 13 - 88
- 89 - 183
- 184 - 311
- 312 - 1130

Housing Mission

- Activated



Data Sources: Esri, FEMA
Datum: North American 1983
Data Updated: 03 September 2016, 1600 CDT

Author: shaver Date: 9/3/2016 Time: 4:43:40 PM UDISC:G11212\gms_share\LA_DR_4277_MXD\DATA\LA_4277_IA_TSA_Hotels_Occupancy_20160903.mxd



FEMA

SBA Disaster Loan Snapshot

SBA		11/01/2016		
Applications	FEMA Referrals	Applications Received	Loans Approved	Dollars Approved
Home	83,839	31,318	14,413	\$1,006,434,200
Business/EIDL	21,472	3,482	1,248	\$118,551,700
TOTAL	105,311	34,800	15,661	\$1,124,985,900

NFIP Flood Claims

As of Nov. 1, the NFIP authorized and issued more than **\$1.2 billion** in payments to more than **29,400** policyholders so they can repair and rebuild.



FEMA

Physical Facilities

Disaster Recovery Center (DRC)

Joint Field Office (JFO)

**National Processing Service Centers
(NPSCs)**

Shelters and Other Sites



FEMA

Disaster Recovery Centers (DRCs)

Fixed facilities

Mobile offices

Located in impacted areas

Staffed by FEMA and partners

Offer face-to-face service to disaster survivors



FEMA

DRCs in Louisiana

Open Disaster Recovery Centers (DRCs)						
Location	City	Parish	Opening Date	Closing Date	Daily	Cumulative
DRC #1 42271 S Morrison Blvd	Hammond	Tangipahoa	8/20/16		36	3,412
DRC #2 53 N 2nd St (St. Helena Health Building)	Greensburg	St. Helena	8/20/16	10/14/16	-	861
DRC #3 5925 Greenwell Springs Rd (New Hope Outreach Center)	Baton Rouge	East Baton Rouge	8/21/16		105	9,876
DRC #4 10494 LA Hwy 965 (Independence Comm Center)	St. Francisville	West Feliciana	8/21/16	9/5/16	-	352
DRC #5 721 S. 1st Street (Amite City Office Complex)	Amite	Tangipahao	8/21/16		27	2,965
DRC #6 914 N Acadian Thruway West (2nd Baptist Church)	Baton Rouge	East Baton Rouge	8/22/16		32	3,045
DRC #7 9039 S Saint (Lamar Dixon Expo)	Gonzales	Ascension	8/22/16		59	5,334
DRC #8 5746 Rollins Rd (Zachary Men's Club)	Zachary	East Baton Rouge	8/22/16	10/20/16	-	2,382
DRC #9 800 Veterans Drive(Veterans Home)	Breaux Bridge	St. Martin	8/24/16	9/20/16	-	830
DRC #10 2417 Damal Road(Fire Protection Dist. Training Ctr)	New Iberia	Iberia	8/24/16		13	1,299
DRC #11 2121 N Sherwood Forest (St. Louis King of France Catholic Ch)	Baton Rouge	East Baton Rouge	8/25/16		116	8,208
DRC #12 9414 Plank Rd (The Gym at early LearningCtr)	Clinton	East Feliciana	8/25/16	9/17/16	-	420
DRC #13 1960 W Laurel Ave (World Ministries Church)	Eunice	St. Landry	8/25/16	10/5/16	-	921
MDRC 1a 15710 LA Hwy 16 (St. Joseph Catholic Church)	French Settlement	Livingston	8/24/16		18	2,342
MDRC 2a 13421 Hooper Rd (The City of Central(parking lot)	Central	East Baton Rouge	8/24/16		74	6,218
DRC #14 3285 Hwy 75 (East Iberville High School)	St. Gabriel	Iberville	8/25/16	9/15/16	-	218
DRC #15 401 S ST Charles Old Vermilion Health Unit	Abbeville	Vermilion	8/25/16		16	1,919
DRC #16 26200 Hwy 43 (Springfield American Legion)	Springfield	Livingston	8/25/16	9/30/16	-	2,111
DRC #17 (North Park Recreation Center)	Denham Springs	Livingston	8/25/16		48	4,536
MDRC 3a 1200 Major Parkway (Point Coupee MDRC)	New Roads	Pointe Coupee	8/25/16	9/15/16	-	262
DRC #18 301 West University Ave (Office Building)	Lafayette	Lafayette	8/27/16		37	3,359
DRC #19 3334 Jefferson (Baker Council of Aging)	Baker	East Baton Rouge	8/28/16		19	1,950
DRC #20 10000 Celtic Ave (Celtic Studios Building # 6)	Baton Rouge	East Baton Rouge	8/30/16		97	5,544
MDRC 4a 175 Bass Pro Blvd (Bass Pro Shop)	Denham Springs	Livingston	9/2/16		89	5,654
DRC #21 10 N. Parkerson Ave. (Old Wells Fargo Bldg)	Crowley	Acadia	9/4/16	10/15/16	-	954
MDRC 5a 704 N. Soileau St. (Northside Civic Center)	Ville Platte	Evangeline	9/4/16	9/30/16	-	386
MDRC 6a 13470 Ball Park Rd	Walker	Livingston	9/5/16		17	1,143
DRC #22 210 Turner Road (LSU Center next to 4-H bldg.)	Port Allen	West Baton Rouge	9/10/16	9/16/16	-	48
DRC #23 216 W Main Street (New Zion Gospel Baptist Church)	Gramercy	St. James	9/15/16	10/1/16	-	84
				Total	803	76,633



FEMA

Joint Field Office (JFO)

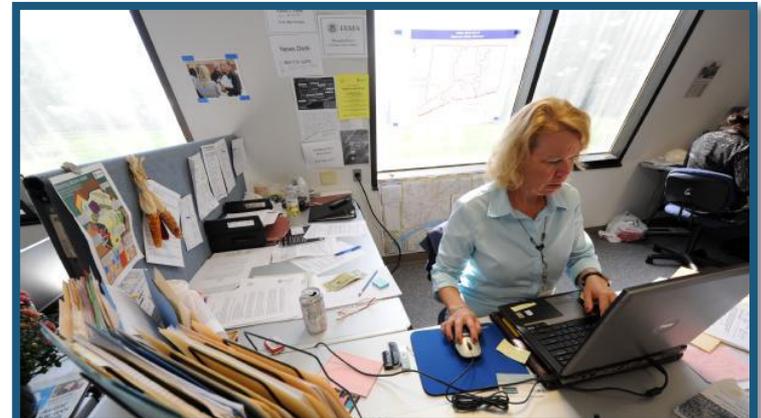
Command Center

Administrative Staff – FEMA, Partners

Federal Coordinating Officer – Lead Federal Officer

State Coordinating Officer – Lead State Officer or designee

Location outside impacted area



FEMA

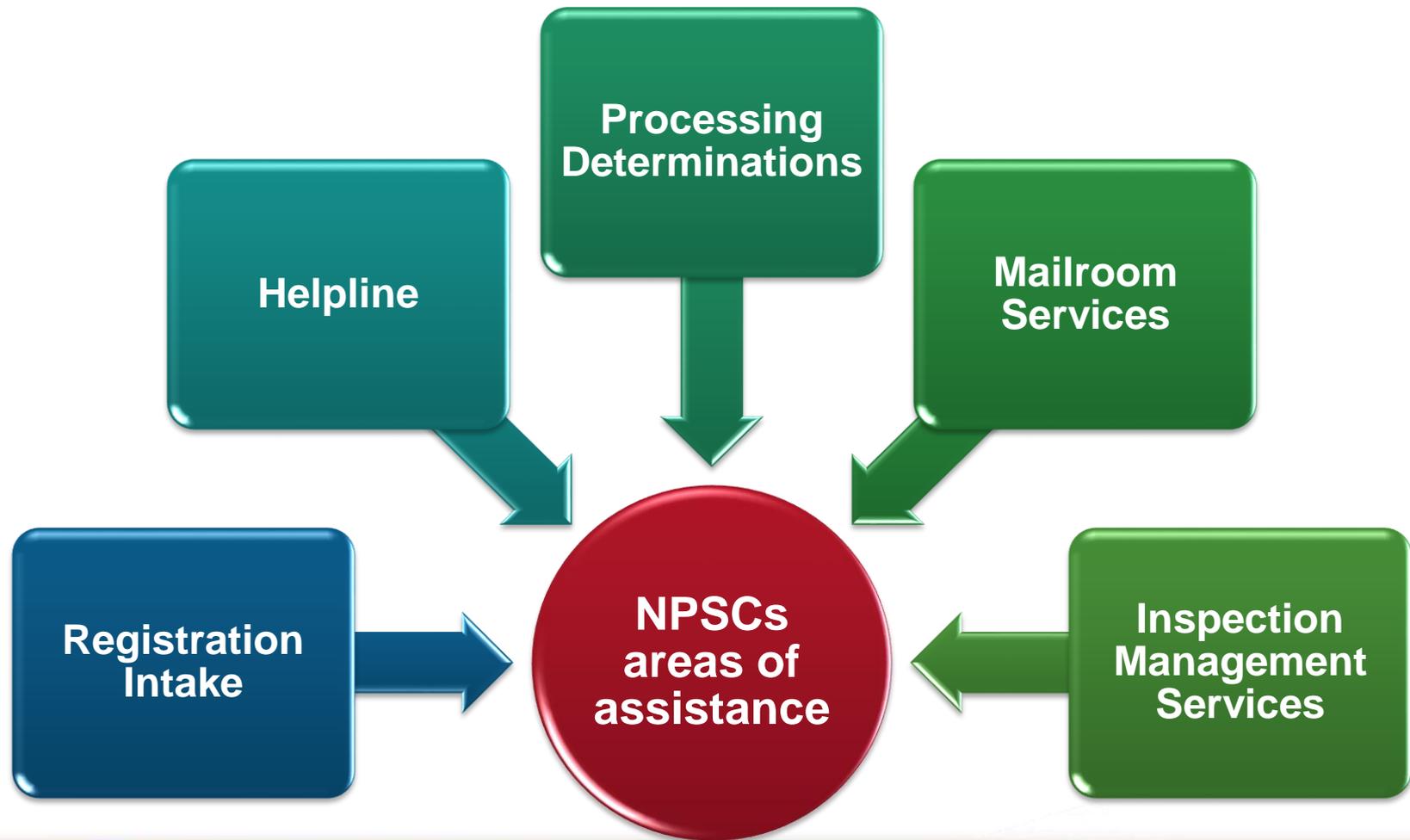
National Processing Service Centers (NPSCs)

- **Three physical locations**
 - **Denton, Texas**
 - **Hyattsville, Maryland**
 - **Winchester, Virginia**
- **Involved in processing applications for disaster assistance**



FEMA

NPSC Support Services



FEMA

Shelters and Other Sites

- **Registration Intake and other disaster survivor services may occur at shelter locations:**
 - **Shelters**
 - **Dormitories**
 - **Military bases**
 - **Schools**
 - **Camps**



FEMA

Voluntary Agency Liaison Mission

To establish, foster, and maintain relationships among government, voluntary, faith-based, and community partners to strengthen capabilities and support the delivery of inclusive, equitable services by empowering communities to address disaster-related unmet needs.

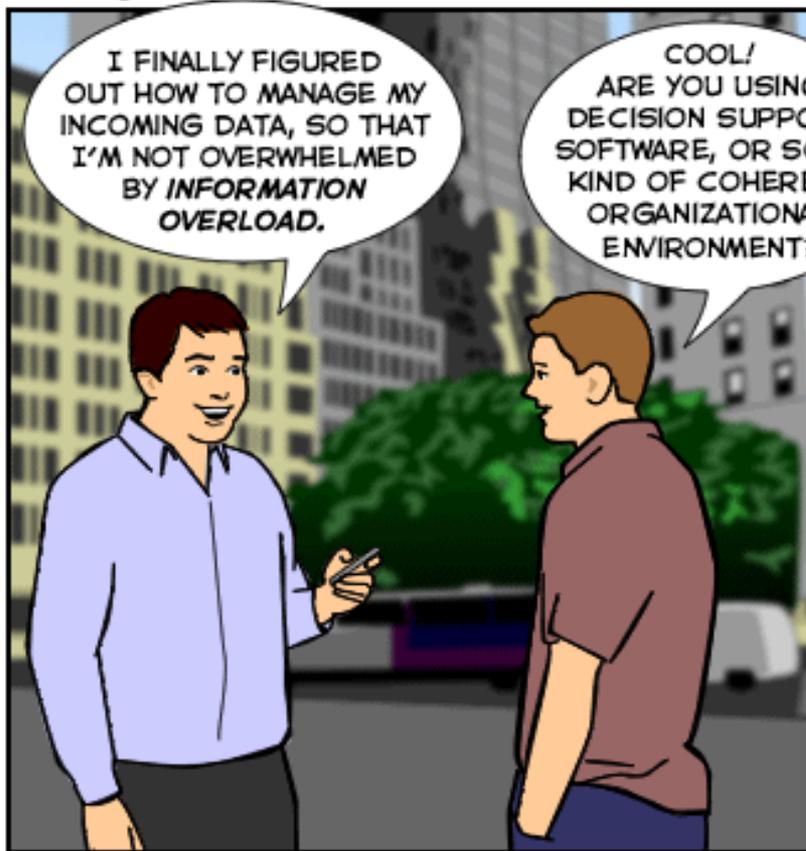


FEMA

Questions?

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FEMA

Visual 2.52